

In the event outages occur due to severe weather, customers without power are encouraged to report their outage by calling 1-888-LIGHTSS (1-888-544-4877), clicking the “Report Outage” link on www.firstenergycorp.com, or by texting out to 544487.

Customers should immediately report downed wires to 1-888-LIGHTSS (1-888-544-4877) or call their local police department. JCP&L reminds customers to stay away from downed wires, even if they believe they are no longer carrying electricity. Extra caution should be used in areas where downed lines are tangled with trees or other debris. Motorists are cautioned to treat intersections with inoperable traffic signals as four-way stops.

JCP&L customers can subscribe to email and text message alert notifications to receive weather updates in advance of major storms and updates on scheduled or extended power outages. Visit www.firstenergycorp.com/connect to enroll.

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